



# TYPO3 INC. STATE APR/11

GA Essen, Germany

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# ***TASKS & GOALS***

# ***STRATEGIC GOALS***

## STRATEGIC GOALS



- Plan: Increase number of people involved
- Reality: slight improvement
- Reason: time consuming
- Suggestion: keep on going

- Plan: Keep our values & spirit
- Reality: mixed
- Reason: Some like professional services, some hate them.
- Suggestion: keep on going

- Plan: Increase Market Share
- Reality: Success. US and „outer Europe“ pick it up well
- Reason: Marketing & Presence
- Suggestion: Increase Priority

- Plan: Increase confidence in products
- Reality: Success
- Reason: A small team working REALLY hard
- Suggestion: Increase, but hard to maintain

## STRATEGIC GOALS



- Plan: Provide CMS insights
- Reality: -
- Reason: Time Constraints
- Suggestion: Lower priority



# ***BUSINESS GOALS***

## BUSINESS GOALS



- Plan: Partner Program
- Reality: DONE
- Reason:
- Suggestion: Apply more Sales capacity

## BUSINESS GOALS

- Plan: Freelancer Program
- Reality: DONE
- Reason: Market Demand
- Suggestion: keep going



## BUSINESS GOALS

 TYPO3

- Plan: Hosting Partner Program
- Reality: Design Phase (BETA)
- Reason: Market Demand
- Suggestion: Apply more conceptual capacity



## BUSINESS GOALS

 TYP03

- Plan: Industry Partner Program
- Reality: Design Phase (BETA)
- Reason: Market Pressure
- Suggestion: Staff sales capacity



## BUSINESS GOALS



- Plan: Gamification of Partners
- Reality: -
- Reason: Time constraint
- Suggestion: lower priority

- Plan: Marketplace Operations
- Reality: -
- Reason: Time constraint
- Suggestion: lower priority

- Plan: Marketplace Jobs platform
- Reality: -
- Reason: Unrealistic offer from vendor
- Suggestion: lower priority



## BUSINESS GOALS

 TYP03

- Plan: InHouse Certifications
- Reality: DONE
- Reason: Market Demand
- Suggestion: Increase Sales



## BUSINESS GOALS

- Plan: Certified Trainers
- Reality: In Progress
- Reason: Market Demand
- Suggestion: Continue support



## BUSINESS GOALS



- Plan: Event Streaming (Video)
- Reality: DONE
- Reason: Create more reach for TYPO3
- Suggestion: Continue



## BUSINESS GOALS



- Plan: Sector Solutions
- Reality: In Progress
- Reason: Create more reach for TYPO3
- Suggestion: Continue



# ***OPERATIONAL CONSTRAINTS***

- Managing server infra was not planned
- Operating T3A-tasks was not planned
- Managing events is more time consuming than anticipated
- Core-Team disfunctional
- Some Community Teams need fixing/support

- Community Teams need WAY more support than they should
- Missing trust and long discussions hold us back
- Producing video not picked up by others
- Pick up of NA market faster than planned
- Industry Partners demand fast reactions

## EVEN MORE OPERATIONAL CONSTRAINTS



- Being perceived as the only source of truth
- Being expected to attend every event
- Being asked permission for most things



# ***FINANCES***

- T3G didn't need credit from T3A
- Company closed Q4 with an unplanned profit
- Make income streams more diverse

# THANK YOU!